

PRIVACY AGREEMENT

This agreement contains the privacy policy of Katılım Emeklilik ve Hayat A.Ş. (hereinafter referred to as “Katılım Emeklilik”).

Katılım Emeklilik has prepared this privacy agreement in order to protect the privacy of the information you provide through the mobile branch (hereinafter referred to as “Katılım Sağlık”).

Katılım Emeklilik established Katılım Sağlık pursuant to insurance legislation in order to provide various services to its customers through Katılım Sağlık, such as informing suggestions and complaints in addition to checking health insurance policy and coverage information, following health expenditures, easily making premium payments, finding contracted institutions, calling an ambulance in an emergency, and benefit from campaigns.

• Commitments regarding the content of Katılım Sağlık and the confidentiality of information are valid only within Katılım Sağlık. Katılım Emeklilik shall not be responsible for the information use, ethical principles, privacy principles, quality, and service quality of the other websites that have links, advertisements, banners, or content on Katılım Sağlık of Katılım Emeklilik, or other websites that are visited for any other purpose, and any pecuniary/non pecuniary damages and losses that may occur in such websites.

• Although measures have been taken within the existing possibilities to ensure that Katılım Sağlık is free of viruses and similar software, the user is responsible for supplying his/her own virus protection system and providing the necessary protection in order to ensure ultimate security. In this context, the user accepts that s/he shall be responsible for any errors that may occur in his/her software and operating systems due to using Katılım Sağlık and/or any direct or indirect consequences thereof.

• Katılım Emeklilik shall not be responsible for any direct or indirect damages and expenses that may arise due to any errors, interruptions, delays in information transfer, computer viruses, line and/or system failures that may occur during the use of Katılım Sağlık.

• Other internet users cannot view transactions made by our customers on Katılım Sağlık.

• When the regulatory legislation, authorized institutions, legislative, executive, judicial organs, and the authorities, to which Katılım Emeklilik is subject to, request customer information to be disclosed, Katılım Emeklilik shall disclose the requested information only to the extent of the necessary authorities.

• Katılım Emeklilik requests some personal information (name, surname, e-mail, telephone, etc.) during the utilization of Katılım Sağlık in order to reach its customers to evaluate requests and complaints of its customers and to provide better service to its customers.

• This information is stored only within the body of Katılım Emeklilik and in a secure environment. It is never shared with third parties without the knowledge or instruction of the customer.

• Katılım Emeklilik may use the information shared by its customers and prospective customers to promote products, services and campaigns, and to inform them about innovations and events.

• All copyrights regarding information, materials, and arrangements contained in Katılım Sağlık belong to Katılım Emeklilik. Third parties cannot use any text, graphics, or data published on Katılım Sağlık without permission. The content of Katılım Sağlık cannot be published on other channels, and links to websites cannot be given without the permission of Katılım Emeklilik.

• This “Privacy Agreement” constitutes the legal relationship established between Katılım Sağlık, one of the mobile internet branches of Katılım Emeklilik, and the current or lead customer, and it is binding for the contracting parties or parties of any relationship formed due to Katılım Sağlık. Unless otherwise agreed in writing, no claim can be made, and no right can be exercised against Katılım Emeklilik in violation of these provisions.