

DISCLOSURE STATEMENT ON THE PROCESSING OF PERSONAL DATA RELATED TO THE RIGHTS OF THE DATA SUBJECT

Information about the Data Controller

Commercial Title: Katılım Emeklilik ve Hayat A.Ş.

Address: Saray Mahallesi Dr. Adnan Büyükdeniz Caddesi No:2 Akkom Ofis Park 3. Blok Kelif Plaza Kat:2 Ümraniye / İstanbul

Tel-Fax: 2169998100 - 2166921122

Trade Registry No.: 895027-0

Tax ID No.: 5280641047

Central Registration System No: 0528064104700018

The Insurer Katılım Emeklilik ve Hayat A.Ş. ("Katılım Emeklilik ve Hayat A.Ş."), in its capacity as the data controller, takes all necessary measures to prevent unlawful use of data, to ensure its preservation and to ensure the appropriate level of security in accordance with the legislation in the processes of processing your personal data in accordance with the Law on the Protection of Personal Data No. 6698 (the "Law") and secondary regulations ("PPD legislation") and shows the maximum sensitivity in this respect.

This Statement of Disclosure on the Protection of Personal Data has been prepared by Katılım Emeklilik ve Hayat A.Ş. in its capacity as the data controller, in order to fulfill the disclosure obligation arising from the PPD legislation.

Your Processed Personal Data, Purposes of Processing and Legal Grounds

Your identity and contact information, professional information, bank account information, customer transaction information, if necessary, family information, financial records, visual and auditory records, legal transaction records, payment information and insurance records, including your information generated during your policy/participation certificate period and insured/insured within the scope of individual/group health insurance policy/participation certificate by Katılım Emeklilik ve Hayat A.Ş. will be processed under the following circumstances:

- for submitting a health insurance offer, making a health risk assessment, for pricing, making an offer and accordingly creating your policy/participation certificate, performing policy/participation certificate cancellation and renewal processes, processing your policy/participation certificate, executing the determination and compensation processes, creating the insurance scheme, managing the internal activities and operations of the company for the purpose of fulfilling the contract, exercising the rights arising from the insurance policy/participation certificate, fulfillment of the obligations and evaluating and concluding the claims for damages, making the payments depending on the realization of the risk, with the information necessary when calculating the compensation in the hospital and disability processes regarding the damage claims set forth by your side, managing the payment processes in case of being jointly responsible with another insurance company for the mentioned risks, for money collections, calculation and payment of insurance compensation, covering the expenses of the insured, providing provision for the services received by the insured from hospitals, pharmacies and other institutions and obtaining the opinion of the physician in order to pay the compensation, for assistance services provided that it is directly related to the establishment and performance of the insurance contract in accordance with paragraph (c) of Article 5, paragraph 2 of the Law and based on the condition that it is necessary to process the personal data of the parties to the contract;
- for recording and evaluation of your requests and complaints, for the fulfillment of obligations arising from the relevant legislation, the Insurance Law No. 5684, Turkish Commercial Code No. 6102, Law on the Prevention of Laundering of Crime Revenues No. 5549, Law on the Prevention of Money Laundering No. 4208, Insurance Agencies Regulation, Insurance Information and Supervision Center Regulation, Regulation on Information in Insurance Contracts, Regulation on Insurance and Private Pension Activities within the Framework of Participation Principles and particularly the General Terms and Conditions of Health Insurance, for the performance of information/document storage obligations, identification of transaction owners, authentication, performance and follow-up of legal transactions, providing information and notifications about the insurance contract, conducting health research services and internal audit activities based on the condition that data processing is mandatory for the data controller to fulfill their legal obligation in accordance with paragraph (ç) of Article 5 of the Law;

Katılım Emeklilik ve Hayat A.Ş.

SARAY MAHALLESİ DR. ADNAN BÜYÜKDENİZ CADDESİ NO:2 AKKOM OFİS PARK 3. BLOK KAT: 2 ÜMRANIYE / İSTANBUL

Çağrı Merkezi: 0850 226 0 123 - Telefon No: 0(216) 999 81 00 - Faks: 0(216) 692 11 22 - E-Posta: info@katilimemeklilik.com.tr - www.katilimemeklilik.com.tr

Mersis No: 0528064104700018, Ticaret Sicil Müd. İstanbul Ticaret Odası (İTO), Ticaret Sicil No: 895027

Katılım Sağlık, bir Katılım Emeklilik ve Hayat A.Ş. markasıdır.

- for the exercise of the insurer's recourse rights to the damages officer based on the condition that data processing is mandatory for the establishment, exercise or protection of a right pursuant to paragraph (e) of paragraph 2 of Article 5 of the Law,
- for information sharing with the companies and suppliers from which the insurer receives support services in terms of the services provided to the insured in accordance with the Regulation on Insurance Support Services, conducting reinsurance and coinsurance processes, ensuring customer satisfaction, pricing and making an offer for the new health insurance product or other insurance products by making a risk assessment pursuant to paragraph (f) of paragraph 2 of Article 5 of the Law and based on the condition that data processing is mandatory for the legitimate interests of the data controller, provided that it does not harm the fundamental rights and freedoms of the data subject.

Your health data deemed as sensitive personal data within the scope of health insurance contracts, health transaction information and information and record copies related to your health status, your risk information, health declaration will be processed based on the condition of "explicit consent" within the scope of paragraph 2 of Article 6 of the Law.

Your personal data will be processed for the provision of information about our products and services, planning special product/service/offer activities, for providing information to your side regarding our advantages and campaigns, for ensuring communication to fulfill promotion, marketing and sales procedures sending you commercial electronic messages, for conducting marketing activities such as advertisement, campaign, celebration and similar ones upon your "explicit consent" pursuant to paragraph 1 of Article 5 of the Law.

Method of collecting personal data

In line with the legal grounds explained above, your personal and sensitive data will be collected by our Company in verbal, visual or written form in physical or electronic environment by full or partial automated means or by non-automated means as the part of any data recording system with your explicit consent for the establishment or performance of contracts, fulfillment of legal obligations of our company, due to the reason that data processing is obligatory for the establishment, exercise or protection of a right, provided that it does not harm your fundamental rights and freedoms and by being based on the legal reason that data processing is mandatory for the legitimate interests of our company directly from your side through non-automated means or from our agents, brokers, call centers, digital channels, internet branches, mobile applications, software packages, from the organizations providing health research services, from the Identity Sharing System and Address Registration System, from the Insurance Information and Monitoring Center, Social Security Institution, Ministry of Health, health institutions and organizations to the extent allowed by the relevant legislation and from insurance companies and other public institutions and organizations.

Parties We Share Your Personal Data with

Your personal data will be shared with the Ministry of Treasury and Finance, Insurance and Private Pension Regulation and Supervision Agency, Insurance Information and Monitoring Center, Social Security Institution, Ministry of Health, Revenue Administration, with all public and private institutions and organizations determined by the relevant legislation in order to fulfill our legal obligations, with the relevant health institutions and organizations and with third parties and organizations as required by the nature of the contract in order to carry out our insurance activities, with health insurance companies and reinsurance/coinsurance companies for the purpose of carrying out insurance transition, reinsurance and coinsurance transactions, with our shareholders Kuveyt Türk Katılım Bankası A.Ş. and Albaraka Türk Katılım Bankası A.Ş. and its affiliates in order to provide insurance products and services, with support service providers in order to fulfill the assistance and consultancy services promised in the policy, with call center, information systems and archive management and the suppliers from which we receive service in order to fulfill the obligations arising from the contract, with the postal and courier companies within the scope of the support service regulation, with the persons, institutions and organizations carrying out our activities in the capacity of intermediaries / agencies in order to fulfill the obligations arising from the mediation/agency law, with the judicial authorities, enforcement and bankruptcy offices, consumer arbitration committees, alternative dispute resolution authorities, lawyers and other official authorities with whom we have a proxy relationship for the purpose of following up and carrying out legal affairs, with an independent audit company for the purpose of inspecting whether the activities are carried out in accordance with the legislation, with the service providers residing abroad upon your explicit consent in connection with and limited to the realization of all legal processes and transactions to the extent permitted and required by the legislation.

Your Rights Listed in Article 11 of the Law as the Personal Data Owner

The rights of natural persons whose Personal Data is processed in accordance with Article 11 of the Law are as follows:

- To learn whether personal data has been processed or not,
- To request information if personal data has been processed,
- To learn the purpose of processing personal data and whether they are used appropriately in accordance with this purpose,
- To have information about third parties to which personal data is transferred either in Turkey or abroad,
- To request the correction of personal data if it is incomplete or if it has been improperly processed,
- To request that personal data be deleted or destroyed within the framework of the requirements set forth in Article 7,
- To request that third parties are notified regarding the transactions performed under sub-paragraphs (d) and (e),
- To object to the occurrence of a result against the person itself by means of analyzing the processed data exclusively through automated systems,
- To demand that damages be eliminated in the event of incurring loss due to the processing of personal data contrary to the law.

You can submit your requests arising from the relevant article in accordance with the Law and the Communiqué on the Procedures and Principles of Application to the Data Controller ("Communiqué") in written form to the address "Saray Mahallesi Dr. Adnan Büyükdeniz Caddesi No:2 Akkom Ofis Park 3. Blok Kelif Plaza Kat:2 Ümraniye / İstanbul" or to the registered e-mail (KEP) address "**katilimemeklilik@hs03.kep.tr**" by using secure electronic signature, mobile signature or to the e-mail address "**info@katilimemeklilik.com.tr**" by using the electronic mail address previously notified to our Company by the Data Subject and registered in the system by means of using the data owner request form on our web page <https://www.katilimemeklilik.com.tr/bilgilendirme/kisisel-verilerin-korunmasi>

Our company will finalize your requests contained in your applications in the shortest time possible and within 30 (thirty) days at the latest, depending on their nature. Our company may charge you a fee for your requests pursuant to Article 7 of the Communiqué on the Procedures and Principles of Application to the Data Controller.

Applications should be filed in Turkish language. It is obligatory that the name, surname, signature - if the application is made in a hardcopy format - Turkish Republic Identity Number for the Turkish Republic citizens, nationality if the applicant is of foreign origin, passport number or identity number, if available, place of residence or business address constituting the basis for notices, e-mail address constituting the basis for notices, if any, telephone and fax number and the subject matter of the request are present. In the application which will be filed by your side in order to exercise your above stated rights and which you request to exercise, as the personal data owner, you should clearly state the requested subject matter, the subject matter should be related to your side or if you are acting on behalf of another person, you must be specially authorized and such authority must be certified and documented, the application should contain the identity and address information and the documents confirming your identity must be attached to the application.